TERMS & CONDITIONS POLICY

In purchasing books online from Caribou Publications P/L, we state here our responsibility to you our customer.

Our online process is fully secure under the symbol for PayPal; you may use your direct PayPal account or use the link to MasterCard/Visa.

# NO REFUNDS

The packaging and GST is all inclusive of the quoted price. See on page listing order.

Packaging will be dispatched within 3-5day clearance confirmation on PayPal and cards.

Australia Post packing and postage is all inclusive of cost per item.

A confirmation note will appear on your bank statement: *Caribou Books.*

**Privacy Policy and Terms of Use**

Your privacy is important to us.

Caribou believes that the responsible use of personal information collected on its website is critical to its business objectives and reputation. As part of our commitment to privacy, we have adopted this Online Privacy Statement.

**Information Collected**

When you visit our website our Internet Service Provider makes a record of your visit and logs the following information for statistical purposes only;

* your server address
* your top level domain name (for example .com, .gov, .au, .uk etc.)
* the date and time of your visit to the site
* the pages you accessed and documents downloaded
* Your shipping to address remains in our records.

**Cookies**

Our Internet Service Provider has assured us that no cookies are employed on this website except for those associated with the shopping basket. The website statistics for this site are generated from the web logs as outlined above.

**Access to Information Collected**

Caribou does not make any attempt to identify users or their browsing activities. However, in the unlikely event of an investigation, a law enforcement agency, or other government agency, may exercise its legal authority to inspect our Internet Service Provider’s logs.

**Use of Information Collected**

We will only record your email address if you send us a message. Your email address will only be used for the purposes for which you have provided it and it will not be added to a mailing list or used for any other purpose without your consent.

You will have the option not to record your consent.

Personal information provided by you will be retained only for as long as necessary to fulfil the purposes for which the information was collected or as required by law.

Caribou recognises its responsibility for protecting the privacy of your personal information. If you have questions or comments about our administration of your personal information, please forward a communication to Managing Director via contact pages.